ZEENY CONSULTING

Privacy Policy

Applies to zeeny.co **Last updated** 23 October 2026

Zeeny Consulting works with NGOs, sovereign entities and humanitarian organisations, and confidentiality is central to that work. This policy explains what personal data we collect through zeeny.co, why we collect it, and the choices you have.

1. Who we are

This website is operated by Zeeny Consulting ("Zeeny", "we", "us"), registered at Media City Free Zone, Al Messaned, Sharjah, United Arab Emirates, under trade licence No. 1803015.01. For the purposes of data protection law, Zeeny is the controller of personal data collected through this website.

2. What we collect

Information you give us

- Contact details and message content when you use the contact form or email us: your name, organisation, role, email address, phone number and the details of your enquiry.
- Information you provide when you ask about training programmes, request our company profile, or discuss a CharityHub demonstration.
- Details you share if you apply for work or propose a partnership with us.

Information collected automatically

- Technical data such as IP address, browser type, device, language setting, pages viewed and the time and duration of your visit.
- Cookie and similar-technology data, described in the cookies section below.

We do not ask for sensitive personal data through this website, such as health, religion, political opinions or government identification numbers. Please do not send it to us through the contact form.

3. How we use your information

- To reply to your enquiries and prepare proposals or meetings.
- To provide the content and features you request, including downloads and training registrations.
- To keep the website secure, fix faults and understand which content is useful.
- To send you updates about our work or events, only where you have asked for them or where the law allows. You can opt out at any time.
- To meet legal, regulatory and compliance obligations, including sanctions, anti-money-laundering and donor due diligence checks where they apply to an engagement.

4. Legal bases

Where data protection law requires a legal basis, we rely on: your consent (for example, optional cookies and marketing messages); our legitimate interests in running and improving our consultancy and website; steps taken at your request before entering into a contract; and compliance with legal obligations. We handle personal data in line with the laws that apply to us, including applicable data protection laws in the jurisdictions where we operate and, where relevant to you, the GDPR.

5. Who we share it with

We do not sell personal data. We share it only with:

- Service providers that help us run the website and our business, such as hosting, email, analytics and scheduling providers, under written terms that limit their use of your data.
- Associate experts in our network, when needed to respond to your enquiry and under a confidentiality commitment.
- Professional advisers, auditors, and authorities where we are legally required to disclose information.
- A successor organisation, if our business is reorganised or transferred, subject to the protections in this policy.

6. International transfers

Our network operates across several countries and our providers may process data outside your country. Where we transfer personal data internationally, we use safeguards recognised by the applicable law, such as contractual protections, to keep it protected.

7. Cookies

Cookies are small files stored on your device. We use essential cookies that keep the site working and, where you agree, analytics cookies that show us how visitors use it. You can refuse or delete cookies in your browser settings. Blocking essential cookies may affect how the site works.

8. How long we keep it

We keep personal data only as long as needed for the purpose it was collected. Enquiries that do not lead to an engagement are normally deleted within 24 months. Records of engagements are kept for the period required by law and by our contractual and donor-audit obligations.

9. Security

We use access controls, encrypted connections and confidentiality undertakings to protect personal data. No online service can be perfectly secure, so please take care when sending information to us. If we become aware of a breach that affects you, we will notify you and the relevant authority as the law requires.

10. Your rights

Depending on where you live, you may have the right to:

- ask for a copy of the personal data we hold about you;
- have inaccurate data corrected or data erased;
- restrict or object to our processing, and withdraw consent at any time;
- receive your data in a portable format; and
- complain to your local data protection authority.

To exercise any right, email us using the details below. We may need to verify your identity first, and we aim to respond within 30 days.

11. Children

This website is intended for professionals and organisations. It is not directed at children, and we do not knowingly collect their personal data.

12. Other websites

The site may link to partner, donor or media websites. We do not control them and are not responsible for their privacy practices. Please read their policies.

13. Changes to this policy

We may update this policy as our services or the law change. The date at the top shows when it was last revised. Material changes will be highlighted on the website.

14. Contact us

Zeeny Consulting

Privacy requests and general enquiries: info@zeeny.co

Executive office: office.ceo@zeeny.co

Media City Free Zone, Al Messaned, Sharjah, United Arab Emirates

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Terms of Use

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These terms govern your use of zeeny.co. By using the website you agree to them. If you do not agree, please do not use the site.

1. About these terms

The website is operated by Zeeny Consulting ("Zeeny", "we", "us"), registered at Media City Free Zone, Al Messaned, Sharjah, United Arab Emirates, under trade licence No. 1803015.01. These terms cover use of the website only. Any consulting, training or digital services we deliver to you are governed by a separate written agreement, which prevails if it conflicts with these terms.

2. Use of the website

You may use the site for lawful, professional and personal-information purposes. You agree not to:

- copy, scrape or republish site content at scale without our written permission;
- attempt to gain unauthorised access to the site, its servers or other users' data;
- introduce malware, or interfere with how the site operates;
- use the site to send unsolicited commercial messages, or in a way that is unlawful, defamatory or misleading; or
- misrepresent your identity or your affiliation with any organisation.

3. Information, not advice

Articles, insights, profiles and other material on the site are provided for general information. They do not constitute legal, financial, audit, compliance or other professional advice and should not be relied on as such. Specific advice is given only under a written engagement with us. Reading the site or contacting us does not create a consulting or confidential adviser relationship until we confirm one in writing.

4. Services and CharityHub

Descriptions of our expertise, training programmes and the CharityHub platform, including its modules and integrations, are summaries. Scope, availability, fees and delivery terms are set out in the relevant proposal or contract. We may change or withdraw any service description at any time.

5. Intellectual property

The site and its content, including text, graphics, the Zeeny name, logo and the knight "Z" symbol, the company profile, articles and CharityHub materials, belong to Zeeny or its licensors and are protected by intellectual property laws. You may view the site and download or print individual pages for your own internal, non-commercial use, provided you keep all notices intact. Any other use needs our prior written permission. Names and logos of other organisations remain the property of their owners and appear for identification only.

6. What you send us

Please keep messages to us free of confidential donor, beneficiary or personal information. If you send material voluntarily, you confirm you have the right to share it and allow us to use it to respond to you. How we handle personal data is described in our Privacy Policy.

7. Third-party links

The site may link to websites run by others. A link is not an endorsement. We are not responsible for the content, accuracy or practices of third-party sites.

8. Availability and accuracy

We work to keep the site accurate and available, but we do not promise that it will be uninterrupted, error-free or always up to date. Statistics, project descriptions and figures reflect the information available when published and may change.

9. Disclaimer and limit of liability

The site is provided "as is" and "as available". To the fullest extent permitted by law, Zeeny excludes all warranties that are not expressly stated in these terms, and is not liable for indirect or consequential loss, loss of profit, data or opportunity arising from your use of, or inability to use, the site or from reliance on its content. Nothing in these terms limits liability that cannot lawfully be limited, including for fraud or for death or personal injury caused by negligence.

10. Governing law

These terms are governed by the laws and regulations applicable in the Sharjah Media City Free Zone and, where they apply, the federal laws of the United Arab Emirates. Disputes will be subject to the exclusive jurisdiction of the competent authorities and courts of the Sharjah Media City Free Zone, unless mandatory consumer or data protection law in your country gives you the right to bring a claim elsewhere.

11. Changes and termination

We may update these terms and the site at any time. The updated date at the top shows the current version, and continued use means you accept the changes. We may suspend or restrict access to anyone who breaches these terms.

12. Contact us

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General enquiries: info@zeeny.co

Executive office: office.ceo@zeeny.co

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